

BUSINESS PARTNER BRIEF

NOVEMBER 2021



Director's Message

Our largest community event of the year is back after a temporary hiatus, and I am so excited to host everyone on the airfield again. I'm also feeling energized about the steady increase in flight schedules and our wishes for a strong holiday travel season. I hope things are looking up for you, your family and your organization!

- Cynthia Guidry

Festival of Flight Happening November 6

Our award-winning Festival of Flight is coming in for a landing on Saturday, November 6, from 10 a.m. to 4 p.m. The popular, free event will offer aircraft on static display, live music, food and beer trucks, activities for kids and helicopter rides for purchase.

In accordance with COVID-19 health mandates, regulations require that attendees over two years of age must show proof of being fully vaccinated or a negative COVID-19 test within the previous 72 hours of the event (as early as November 3). Rapid testing will be available, but visitors are strongly encouraged to get tested prior to arriving to minimize potentially long wait times for on-site testing.

I am very excited to have this event back again and I hope to see you all there. You can read more details at www.lgb.org/lbfof.



LGB Business Partner Spotlight: Aces High Aviation

This month we'd like to highlight Sam Raymond, co-owner and operator at Aces High Aviation. Aces High Aviation carries out Long Beach Airport's long tradition of being a great place to learn how to fly. Sam completed his private pilot's license at Long Beach Airport back in 2009, when he was only 19 years old, in a "wonderful little Cessna 152," which he considers his favorite aircraft in the world.

Q: Can you tell us about your operations at Long Beach Airport (LGB)?

A: Aces High Aviation has been in operation since 2010 here at Long Beach Airport. We aim to provide high-quality flight instruction in a friendly and engaging manner. I make it a personal responsibility to ensure every one of my customers has a first-class experience and that I know where they are in their training at all times and how they are doing. In addition to flight training, we also offer a pilot store and logbook conversion services.

Q: How has COVID-19 affected your business?

A: At the beginning, COVID-19 was a huge hit to our business. We dropped about 80-90% of our customers almost overnight at the end of March 2020. It was very quiet for about two months and then I started getting phone calls from parents whose kids had everything cancelled and were looking at a summer with nothing to do. Within two weeks we were back to 80% full!

Q: What do you like best about being part of the LGB community?

A: LGB has always been the best airport to train at in the entire Los Angeles Basin. There's a mixture of absolutely everything here, in terms of different types of aircraft, helicopters and commercial flights, along with the surrounding airports and airspace. We highly appreciate everyone involved in the community here, especially the friendly control tower with wonderful staff and Airport Ops, as they always do an outstanding job with a smile on their faces.



LGB Achieves Level 2 Carbon Accreditation

Airports Council International, the leading industry group for airports, certified LGB with a Level 2 rating in the Airport Carbon Accreditation (ACA) program! The accreditation is based upon a review of carbon emissions from 2016 to 2019, as well as a carbon management plan that included pledges to reduce emissions from 2016 levels, on a per passenger basis, by 20% in 2025 and 40% in 2030. I am very proud of our Airport team for achieving this important accreditation, which is validation that LGB is on the path to carbon neutrality. I am also very encouraged by the many exciting sustainability projects that many of you are undertaking for your operations!



Parabolic Flight for Disability Ambassadors

Last month AstroAccess, an organization whose mission is to advance disability inclusion in space, launched a weightless, parabolic flight with people living with disabilities aboard a Zero-G aircraft from LGB. We shared this historic event on our social media, and I had the pleasure of giving the introduction for a panel discussion about the flight at California State University Long Beach. I am so happy that Ross Aviation, Zero-G and AstroAccess came together to make this possible. You can read more about each of the 12 inspirational disability ambassadors at www.astroaccess.org.



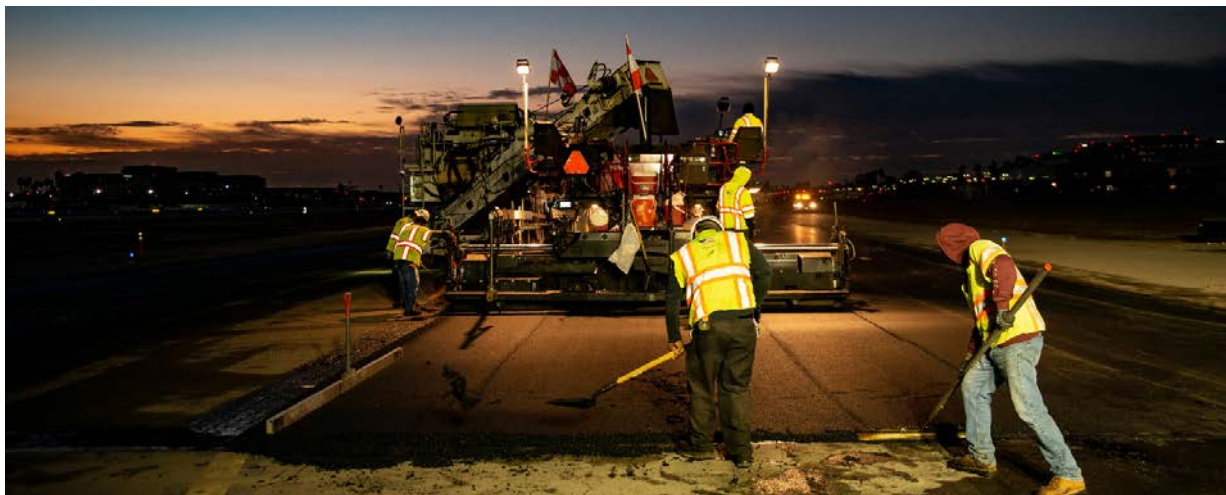
Therapy Dog Training Held at LGB

LGB is currently in the process of recruiting additional therapy dogs and their handlers. All dogs in our program must be certified through the GO TEAM Therapy Dog Program, which provides a very rigorous training. GO TEAM recently hosted a training for handlers and their dogs with TSA here at Long Beach Airport. We are hopeful some of the newly trained handlers and their dogs will begin volunteering for LGB once they complete their requirements. Travelers enjoy interacting with therapy dogs because they are 'paws'itively adorable!



Taxiway Delta Emergency Repair

An emergency repair to Taxiway Delta was completed last month. Taxiway Delta was last paved in 2014 and our Operations team noticed recently that the pavement had started failing rapidly. With the Taxiway Lima reconstruction project scheduled to begin in January, and the commercial aircraft taking off from Runway 12-30 needing to use Delta, our Engineering team determined emergency repairs were needed. We called upon the City's on-call pavement maintenance and repair firm to grind and overlay the major portion of the taxiway to give it a refresh. Two connecting taxiways, D1 and D3, along with the major portion of the taxiway mainline D, were resurfaced. This critical work for flight safety was completed over a 17-hour stretch during one weekend with minimal impact to Airport operations.



Seen at the LGB Scene

Business, engineering and planning students from USC recently enjoyed a tour of our Phase II construction site, hosted by our Engineering team. I was very pleased to meet with these students, who all share a common interest in transportation. And, in commemoration of National Breast Cancer Awareness Month, our historic terminal was illuminated pink throughout October.



LGB Hosts Booth at Long Beach Marathon

LGB once again served as the official airport of the Long Beach Marathon, one of the City of Long Beach's largest events, after a temporary hiatus due to the pandemic. Airport volunteers and staff engaged more than 2,500 participants and families, shared our newly printed destination maps and promoted Long Beach Airport - where the going is easy!



Phase II Construction Update

Our Phase II Terminal Area Improvement Program continues to move forward. Electrical and mechanical work for the new Checked Baggage Inspection System (CBIS) building and the Baggage Makeup area is now 100% complete! Commissioning the building systems started in October. The Baggage Handling System has been installed and testing will begin this month. And in the new Baggage Claim Area, demolition work, underground electrical conduit installation, underground storm drain and gas line rerouting continue.

There's a tremendous amount of work going on at the new Ticketing Lobby construction site including mechanical, electrical, plumbing, fire stopping, Airline Ticket Office (ATO) space build-out and exterior site grading and haul off. And the exterior of the building has been plastered. Check out these panoramic views of the new Ticketing Lobby interior and exterior!

The new Common Use Passenger Processing System (CUPPS) is being installed at the gates.



September Commercial Flight Activity Stats

Commercial airline passenger traffic at LGB increased 229.7% in September 2021 compared with the same period in 2020 and decreased 37.4% when compared to the same pre-pandemic period in 2019. LGB served 181,360 passengers in September 2021. Total air cargo carried by aircraft, both inbound and outbound, increased 19.7% in September 2021 compared to the same time the previous year; 1,322 tons passed through LGB in September 2021.

	Sep 2021	Sep 2020	% Change	Sep 2019	% Change	YTD 2021	YTD 2020	% Change	YTD 2019	% Change
Passenger Traffic										
Enplanements	90,921	27,814	226.9%	145,542	-37.5%	687,436	440,526	56.0%	1,326,849	-48.2%
Deplanements	90,439	27,193	232.6%	143,960	-37.2%	685,168	442,384	54.9%	1,321,859	-48.2%
Total Passenger Traffic	181,360	55,007	229.7%	289,502	-37.4%	1,372,604	882,910	55.5%	2,648,708	-48.2%
Total Air Cargo (Tons)	1,322	1,104	19.7%	1,563	-15.4%	9,988	11,498	-13.1%	15,434	-35.3%

Airport Administrative Offices Holiday Closures

Long Beach Airport administrative offices will be closed on Tuesday, November 2, in observance of Election Day and on Thursday, November 25, and Friday, November 26, in observance of the Thanksgiving holidays. Airport operations, security and building services will continue uninterrupted.

Administration offices are open on Veterans Day, November 11.

